Catalyst Mobile – Release Notes

Introducing Catalyst Mobile

Catalyst Mobile is a *web-based*, mobile optimised version of Catalyst. To access Catalyst Mobile, go to http://catalyst.hcn.com.au on your mobile device. Please see below for the system requirements and more information about how to register for a username and password.

System Requirements

Catalyst Mobile is designed for use on iOS (v4.0 and later) and Android (v2.3 and later). Other Operating Systems and/or versions are currently not supported.

How to register for Catalyst Mobile

You need to be connected to your institution's or organisation's network in order to register. This would most likely be by way of a desktop computer or via Wi-Fi if you are using a mobile device. Once registration is finalised, Catalyst Mobile can be accessed from anywhere with an active internet connection.

If you already have a username and password for external access, these credentials should be used to access Catalyst Mobile. There is no need to apply for an additional username and password.

Desktop Browser

1. If you are connected to your institution's or organisation's network and **are accessing Catalyst (http://catalyst.hcn.com.au) from a desktop browser** you will be presented with this screen:

Welcome Australian Institution | Login to personalise
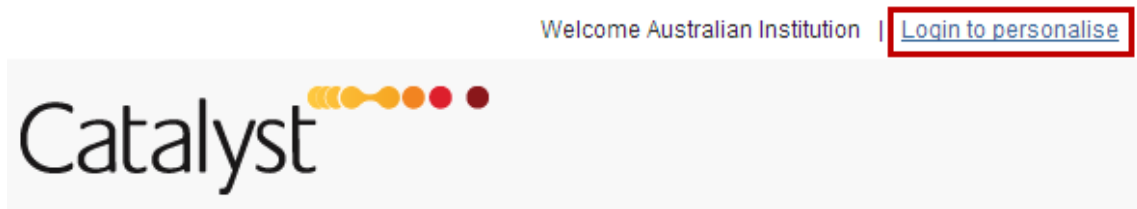
Catalyst

2. There is a link at the top right-hand side of the Catalyst desktop screen which allows you to register your details. Click the '**Login to personalise**' link.

3. On the following 'Login' screen, click the '**Register**' link, to open a form which you must complete in order obtain your username and password.

   Note: Registration is only possible when connected to your institution's or organisation's IP network.

Login

If you have not yet applied for a personalised login and wish to access Catalyst from home, or Catalyst Mobile, please click the "Register" link below (registration is only available from within your IP network).

Username

Password   Forgot Password?

Click here to register

Login   Don't have a personalised login or need access to Catalyst Mobile?   Register.

If you are experiencing access difficulties please clear your web browsers cookies, restart your browser and attempt access again.

Still having problem with access? Email HCN Technical Support here or call 1800 643 850.

4. A new window will open and you will be presented with this form:


Note: The username is automatically generated using your first and last names. However, you can modify it if desired (provided it is at least 8 characters long) before submitting the form for registration.

5. Once all fields have been completed, the 'Register' button becomes active. Click the 'Register' button. You will receive a confirmation email at your nominated email address. Click the link in the email to complete your registration. If the activation email does not arrive within a few minutes, please check your junk or spam folders. If you do not receive an activation email please contact support at http://weblink.hcn.com.au/product_contact.aspx?stage=catalyst or call us on **1800 643 850.**
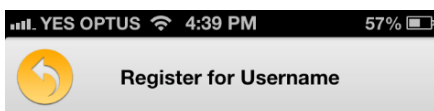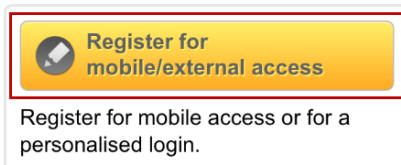
Mobile Device

1) If you are on your institution's or organisation's network and **are accessing Catalyst (http://catalyst.hcn.com.au)** **from a mobile device (iOS or Android)** you will be presented with this screen (iPhone and Android shown):
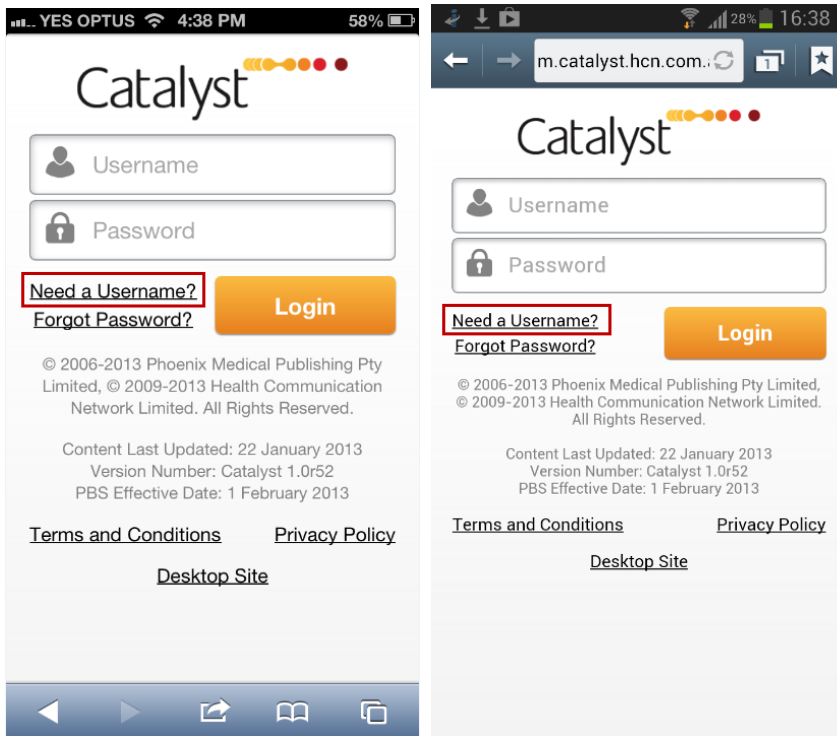
2) Tap the **'Need a Username?**' link next to the Login button.

3) On the following 'Register for Username' screen, tap the 'Register for mobile/external access' button to open a form which you must complete in order obtain your username and password.

Note: The username is automatically generated using your first and last names. However, you can change it if desired (provided it is at least 8 characters long) before submitting the form for registration.

4) Once all fields have been completed, the 'Register' button becomes active. Tap the '**Register'** button. You will receive a confirmation email at your nominated email address. Click the link in the email to complete your registration. If the activation email does not arrive within a few minutes, check your junk or spam folders.

You will now be able to access Catalyst Mobile and access Catalyst desktop from outside your institution's network.

If you are not on your institution's or organisation's network, and you are on a mobile device, then you will see the following error message when you try to register:

In order to successfully register, connect your device to your institution's or organisation's network. If your device is not supported by Catalyst Mobile, you will see the standard Catalyst desktop screen.

For Support

If you require assistance please contact us via one of the following methods:

HCN Technical Support

- o Phone: **1800 643 850**
- o Web form**: http://weblink.hcn.com.au/product_contact.aspx?stage=catalyst**

Thank you for registering for Catalyst Mobile.